



Project Management + Operations

Get the most out of your investment.
Let us do the heavy lifting.

We recognize that our client's needs are more sophisticated and complex in today's business world. That's why our Project Management team is here to help implement projects with optimum efficiency and effectiveness.

We're proud to offer the largest team of installers in West Michigan, all trained on our standards of excellence and professionalism to make your installation go smoothly. When you see a Custer truck on site, you can trust you're working with highly qualified experts.

OPERATIONS SERVICES



SAFETY PROGRAM

Safety isn't an afterthought for us—it's our priority. We equip every on-site team member with the proper tools and personal protective equipment necessary to reduce unnecessary disruptions and safety risks.



PACKING + MOVE LABOR

We coordinate all details of a physical move by developing a simple move strategy and timeline to organize your team and assets. We also provide labor for packing and moving, including green packaging resources to reduce waste.



INSTALLATION FLEET

Custer's meticulously organized fleet keeps your project on track. GPS fleet tracking on all Custer vehicles allows for efficiency in warehouse planning and ensures our vehicles and your products are kept safe and secure en route to their destination.



LEAN PRINCIPALS

We rely on LEAN principles to drive quality and improvement standards throughout our entire operation. By implementing these practices, we've helped eliminate warehouse and field waste and make continual operational improvements. We empower our employees to institute LEAN practices in every aspect of their work.



PROJECT MANAGEMENT

Project installations are dynamic, and often complex. Custer Project Managers execute every detail of those projects efficiently. When you work with Custer, you can expect:

- A single point of contact for deliveries, installation and punch completion.
- Coordination with your construction team and subcontractors to facilitate data and electrical integration.
- Use of PROCORE, the #1 project management software in the world, to keep you in the loop on project status and help our team report and resolve any potential issues discovered in the field.



RECYCLING OF WASTE

We use reusable containers to reduce waste and recycle cardboard, metal and pallets from our warehouse and your job site—avoiding the landfills whenever possible.



SERVICE + WARRANTY

Our staffed experts are available to you long after your project's completion. With extensive product knowledge, they ensure you have everything you need to get the most out of your investment.

